



WASHROOM SERVICES & HYGIENE SERVICES
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T. C. BIBBY & SONS

ESTABLISHED 1931

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Privacy Policy

Our privacy policy covers all services provided by T.C.Bibby & Sons. This Privacy Policy details the approach that T.C.Bibby & Sons takes to use personal information and relating to our customers.

What is collected and how is it stored

When you sign a contract enabling T.C.Bibby & Sons to provide a service for you we ensure all your personal data is as safe and secure as possible and protected against losing any data, access or/and unauthorised disclosure.

All information is provided by you and is stored electronically and /or on paper. Customer information on paper is stored in a locked cabinet in a secure office, which is locked when not in use. Electronically stored data is accessed only by authorised T.C.Bibby & Sons employees which are accessed by users own password. All card payments are made through Sage Pay and no private information (credit cards etc) will be kept.

How is your information used?

Information provided by you enables us to:

- Respond to any feedback you send us
- Improve customer services
- To send information to your account
- To invoice and send statements
- Inform you of new products/services

Is personal information disclosed to third parties?

T.C.Bibby & Sons does not sell, trade, lease, transfer or pass on any of your information to a third party unless to comply with the law. This does not include persons who service your site.

Disposal of Personal Data

T.C.Bibby & Sons have a secure method of disposal of unwanted data including print-outs and back-ups.

Changes to our Privacy Policy

If we decide to change our Privacy Policy, we will update the Privacy Policy modification date below.

If there are any questions regarding this privacy policy you may contact us using the information above.